

Committee(s): Economic and Cyber Crime Committee	Dated: 19 February 2024
Subject: Cyber Griffin Quarterly Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1- People are safe and feel safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol xx-24	For Discussion
Report author: Charlie Morrison, Inspector, Cyber Griffin	

SUMMARY

Cyber Griffin's performance at the close of Q2 was significantly ahead of the programme's targets for the financial year. Owing to this, new targets have been established to ensure Cyber Griffin continues to strive to achieve challenging results. The programme completed successful beta testing of its latest service, the Incident Response Hydra, and underwent a social media campaign in preparedness for the service's launch in early Q4. Performance forecasting for Q4 suggests the programme will remain on course for a successful year.

A meeting regarding the software used for one of Cyber Griffin's services, the Cyber Capability Assessment, is scheduled for early Q4 with the intention of this being available for the beginning on the new financial year, if not beforehand. A detailed briefing note on this issue was circulated to Members of ECCC on the 16th November 2023 by the Clerk.

RECOMMENDATIONS

It is recommended that Members note the report.

MAIN REPORT

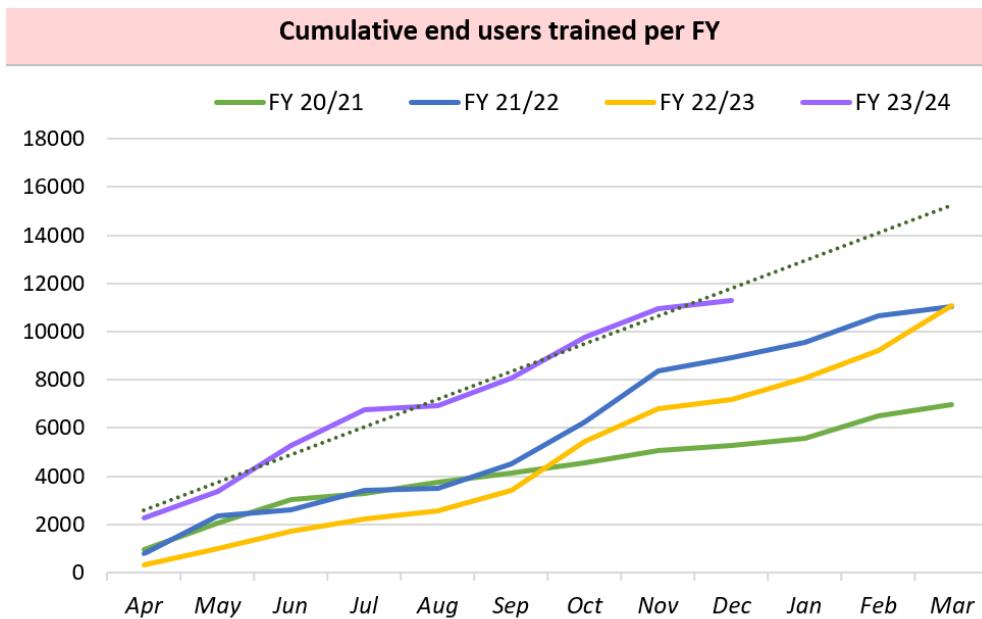
INTRODUCTION

1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: www.cybergriffin.police.uk

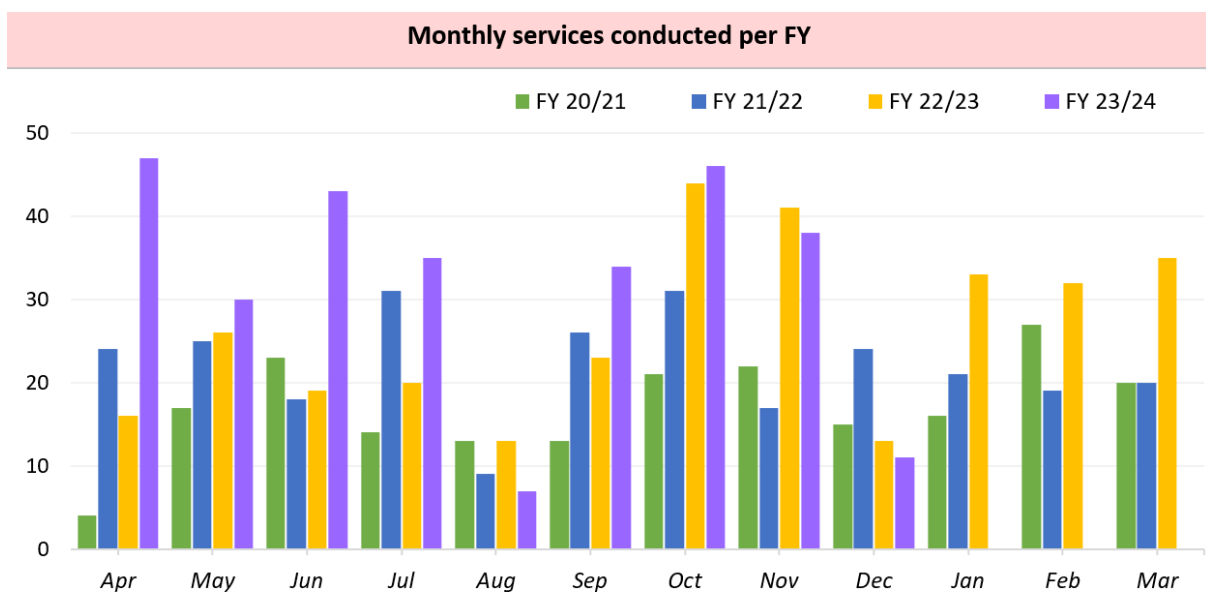
CURRENT PERFORMANCE POSITION

2. Cyber Griffin trained 3,207 end users in Q3. This is slightly below the new stated target for the programme which is now 3,750 for each quarter. This performance is within tolerance however as the December period usually marks a dip in engagement figures.

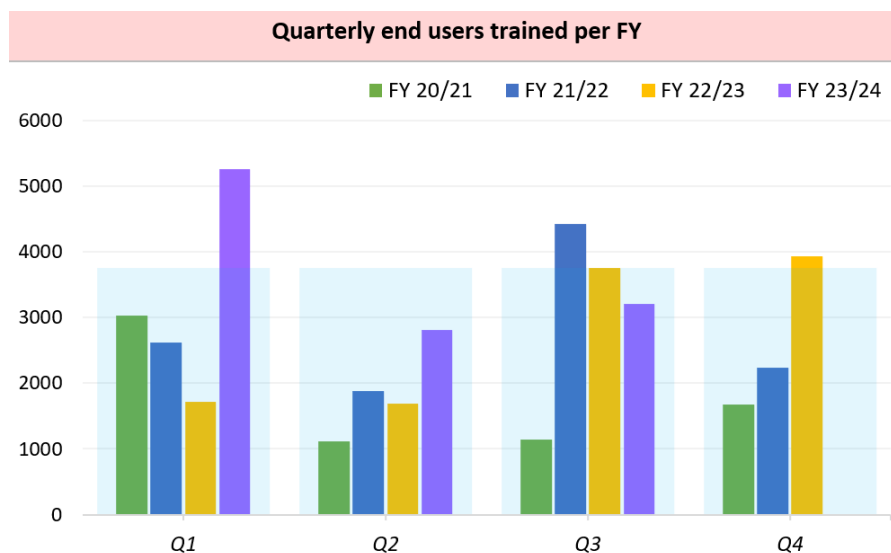
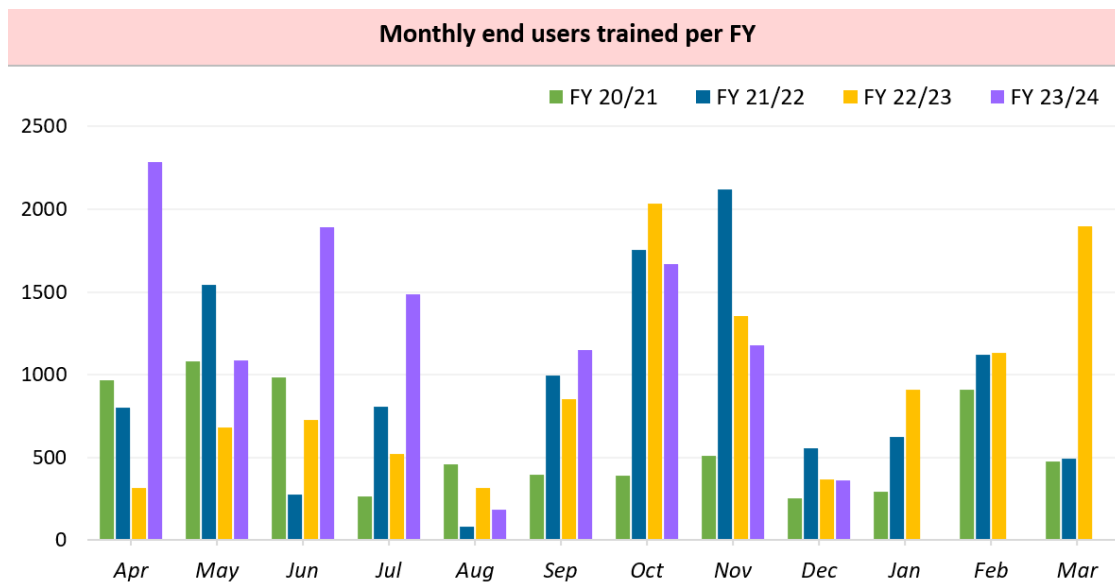
Graph showing Cyber Griffin’s cumulative end users trained over four financial years



Graph showing the number of Cyber Griffin services delivered compared with previous financial years



Graphs showing Cyber Griffin’s monthly and quarterly users trained compared with previous financial years.



3. Regarding locally set targets, these have been increased as previously mentioned. In Q3, the programme trained 3,207 people (quarterly target of 3,750), conducted 95 services (quarterly target of 80) and partnered with 49 new client organisations (quarterly target of 44). The team was one officer under strength during this period. The majority of the additional performance has come from our increasing reputation and tweaks made to our delivery model which have enabled us to be more efficient. The team is very pleased to have improved its performance whilst under strength. In terms of Cyber Griffin’s performance goals for the financial year, the programme is on track to deliver against its new engagement targets.

4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has

engaged with 100 % of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75 % of attendees. The same events have a satisfaction rate of considerably above 75 %.

5. As forecast, and in line with performance displayed in other financial years, Q3 saw a slight drop in performance towards the end of the period. The number of services currently scheduled for Q4 look above average compared to the same period in previous years. It is expected that this increase will help to make up for any deficit seen in Q3.

6. Cyber Griffin's financial situation is strong but requires review. The programme has confirmed both the Corporation Business Levy and NPCC Cyber Crime Programme funding until March 2025. Additional costs have been incurred due to the recent officer and staff pay rises, but existing budgets are sufficient to absorb this cost for the current financial year. A decision has been made that Cyber Griffin will be costed against the direct costing model. This means that Cyber Griffin is now expected to remain in budget for the next financial year.

7. Cyber Griffin's new Incident Response Hydra is now ready for launch. A media campaign has been successfully conducted throughout Q3 which has resulted in new clients reaching out to Cyber Griffin and the return of previous partners. The product will be launched in early Q4 where there are deliveries already scheduled. Initial feedback on this work through the testing phase has been outstanding.

8. Cyber Griffin has also supported the Elections portfolio with a standing offer of briefings for elected officials across the UK. Two briefings have been conducted already and more are being scheduled alongside other related workstreams of support.

9. Cyber Griffin remains unable to deliver Cyber Capability Assessments due to the software supporting this service being unavailable while it is migrated to a new platform. A meeting regarding the software is scheduled for early Q4 with the intention of this being available for the beginning of the new financial year, if not beforehand. A detailed briefing note on this issue was circulated on the 16th November 2023 by the Clerk of ECCC to Members in response to a Member question at the ECCC meeting on the 9th November 2023.

10. The potential for Cyber Griffin to extend its work into the national PROTECT space continues to be considered. An updated costed detailed design will be submitted for senior officer consideration. This work has now been through several iterations and is close to completion.

CONCLUSION

11. Cyber Griffin continues to offer a very well-regarded and effective cyber security programme. Very positively, Cyber Griffin is on track to achieve its most successful year to date. The release of Cyber Griffin's latest service, the Incident Response Hydra, is expected to further boost the programme's reputation and client base.

Software issues have caused a backlog of Cyber Capability Assessments which will start to be relieved as the software becomes available again. Work to submit a fully costed proposal and detailed design for national PROTECT work continues. This work represents an excellent opportunity for future development.

Charlie Morrison

Inspector

Cyber Griffin

City of London Police